

TALKING POINTS:

What to Ask When Contacting Your Insurer About Speech-Language Therapy

Representative: _____ Reference #: _____ Date: _____

Q: My child is ___ years old. Will speech therapy be covered?

A: _____

Q: Which conditions are specifically covered?

A: _____

Q: Are these ICD-10 codes below covered in conjunction with treatment code 92507?

A: F80.2 Yes No R48.8 Yes No R13.11 Yes No _____

Q: What is my cost participation for speech therapy?

A: Deductible? _____ Co-payment? _____ Co-Insurance? _____

Q: Are out of network providers covered?

A: _____

Q: Do I need to obtain a prescription or referral for evaluation or therapy?

A: _____

Q: Does the therapist need to submit documentation for precertification or predetermination before the start of services?

A: _____

Q: Which conditions are specifically excluded from treatment?

A: _____

Q: How many sessions will the insurance cover? What time period do I have to use these sessions?

A: _____